



distributore ufficiale di  
"InfoCamere"



## GENERAL TERMS AND CONDITIONS

- 1) **SUBSCRIPTION:** The proposal of the Centro Teleinform Italia Srl, which will later be referred to as "TJ", is accepted by the Customer, who will subsequently be referred to as "C", by signing the agreement and the subsequent payment of the amount established in the present agreement.
- 2) The validity of each contract is 12 months or as indicated in this agreement. All subsequent renewals will have the same contractual duration. The unused credit on the due date will be revalidated to the maximum 100% on the new contract, provided it takes place within the month of expiration, otherwise TJ will not be held to any refund and the unused credit will be canceled.
- 3) The TJ reserves the right to withdraw from the current subscription, with a 15-day notice, reimbursing the unused credit price that must be returned. This power can be exercised by TJ, without it being required to state the reasons. TJ may change the prices of the services after the deadline indicated under "RENEW". The subscription can not be assigned or used in the event of a bankruptcy of C. who will not be entitled to any reimbursement. The TJ is entitled to adjust the tariffs annually according to the ISTAT indices. Any changes on the secretarial rights of the Chambers of Commerce will be automatically applied.
- 4) **CREDIT INFORMATION SERVICE:** all commercial information has its cost payable in value and can be accessed through the platforms "www.teleinform.com" and "www.nandonline.com". TJ provides exclusively business information, only on the account of commercial companies, artisans or industrialists as well as entrepreneurs and economic operators in general and people. Any request that is beyond the normal credit information cannot be processed. TJ can use the information archive, originally drawn from the requested name, which is periodically checked and updated, especially as regards the data contained in the public registers (prejudicial - bulletin protests, etc.). The date on the information reports is intended to establish the objective automatic control data received by TJ on the same date. The information on abroad is provided in the original language and in Italian.
- 5) The information is provided in a confidential form, for commercial purposes and must be kept with absolute secrecy of the subscriber who is responsible for any effect of the damage resulting from disclosures made by him or performed by any other person who is employed by him or in connection with him and that through him has become aware of the content of TJ's information. The subscriber is forbidden to indicate TJ as the source of the information and under no circumstances the TJ report may be brought to trial. Failure to comply with any of the above provisions will automatically result in the obligation for the subscriber to pay TJ a formal penalty of € 2,500.00, subject to the right of TJ to compensation for any greater damage or injury of any kind. Failure to comply with even one of the aforementioned clauses will result in termination of the subscription contract without TJ being required to reimburse any unused value.
- 6) Written reports always remain the property of TJ, which may at any time ask for their return. When sufficiently controlled elements for a credit classification are missing, the report can be written on non-registered paper. TJ reserves the right to provide information only verbally and to refuse the processing of particular requests for information. In this case the amount paid will simply be returned. TJ will never communicate the sources and the name of its informants, nor the name of the applicant for information.
- 7) TJ uses the sources of information accessible in relation to the environment and to the activity of the name requested. The content of the information, based on the opinion transmitted by our informants about the apparent situation of the name requested, cannot constitute a guarantee of the solvency of the name. Correlatively C.:
  - a) recognizes, in relation to protests, foreclosures, bankruptcies, etc., given their considerable number, which due to the homonymy, the identity of places and addresses in general, the difficulty of research, the error or the omission of information is a normal event that does not imply guilty negligence or TJ's responsibility.
  - b) recognizes, in view of the purpose of the service, aimed at integrating the news otherwise obtained by C., which before agreeing or refusing a claim based on TJ information, has the duty to integrate, check and complete with its own information received in order to draw a personal opinion about the decisions to be taken, of which, also considering the modest price of the information, he declares to assume all responsibility.
- 8) **CREDIT INFORMATION SERVICE ON THE INTERNET:** TJ, by accepting the order, authorizes the consultation and printing of the data contained in the electronic archive by means of a computer located in the client's offices. The connection to the TJ information system will take place via an internet telephone line. The service is available from 8:00 am on Monday to 8:00 pm on Saturdays, excluding Sundays and holidays. The TJ reserves the right to evade with other means to be agreed with the C. information reports that cannot be uploaded to the Database.

**CENTRO TELEJNFORM ITALIA S.r.l.**

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- 9) **DEBT COLLECTION SERVICE:** the recovery action of TJ takes place in an administrative manner with systems and methods that the TJ deems most suitable for the performance of its functions. On the actual recovered the TJ will be entitled to the following commissions (see rate card).
- A) The fee of commission to the TJ, will be calculated on the basis of a% of the sum recovered including any expenses and interest and will be entirely in the TJ also on transactions made without his access, for collections made directly by C. for definitions with effects without waiting for their expiry. In the event that one or more effects are not paid, the TJ will resume the action and for the negative ones will reimburse the part of the commission regarding the unpaid sum. In case of return of the goods by the debtor, TJ will be entitled to commissions calculated on the full invoice value regardless of the conditions of the goods and any expenses incurred by C.
  - B) The amount of expenses and interests, calculated on the indication of C. is an integral part of the recovery action of TJ, which however cannot guarantee the collection. Their non-collection cannot justify any change to the commissions owed by the C. to the TJ. TJ is authorized to retain the amounts recovered any amount due under the contract.
  - C) The mandate for the recovery of credit on the individual file is conferred on the TJ irrevocably. Therefore, if in the course of the action taken by the TJ should intervene revocation of the same, the C. will be required to pay the commissions on the full value of the credit assigned by way of penalty.
  - D) TJ reserves the right to refuse at any time the practice or practices entrusted to it for recovery upon return of the values for a new use.
  - E) TJ assumes no responsibility and cannot be held accountable for damages of any nature and entity in relation to the accuracy, timing and transmission of news received for the practices entrusted to it.

10) On delayed payments, TJ, without the need for any formal notice, will debit legal interest calculated starting from the payment due date.

11) Qualified Court of Milan

Milan,.....

For acceptance .....

Stamp and signature.....